# i-Speak





Instructions for use

# Table of contents

1.	Preface	
2.	Safety Notice	3
3.	Product introduction	
4.	Package contents	5
5.	Installation	
6.	Operating Instructions	6
6.1	Basic operating controls	6
	a. ON-OFF	6
	b. PLAY-PAUSE	
	c. Navigation (FORWARD and BACKWARD)	
	d. SLEEP TIMER	
	e. VOLUME	6
	f. SPEED	7
	g. PITCH	7
	h. EJECT	7
6.2	Advanced operating controls	7
	a. Battery status	7
	b. Restart book	7
	c. Set DAISY-book navigation level	7
	d. Playing information	
	e. The menu.	8
6.3	Using Storage media	8
	CD-ROM	8
	SD-card	8
	USB	8
6.4	The bookshelf	8
6.5	Device settings	9
	Spoken manual	<u>ç</u>
	Languages	ç
	Navigation mode	
	Automatic play	9
	Factory defaults	. 10
	Software version	
7.	Information to promote the product service life10	0
	Maintenance	
7.2	Cleaning	10
7.3	Storage and (re-)Packing	11
	Transport	
	Disposal & recycling information	
	Technical information	
	Product specification	
	Performance & Safety	
	Features	
9.4	Label information	. 14
	Spareparts	
	Troubleshooting & repair	
	Warranty	
	Contact details	
	Return form	

# 1. Preface

The i-Speak DAISY player is a medical assistive device, designed to play DAISY audio books on digital carriers. This manual is also available as help in the Device settings. DAISY is an existing standard which is a complete audio substitute for print materials and makes it an ideal technology to compensate for a user's print disability. The i-Speak can also play standard music cd's.

The simplicity and form factor makes the device very user-friendly for anybody with a print disability due to a perceptual, physical, or visual disability. Accessing audiobooks through the i-Speak will bring joy to the user because it provides a better reading experience.

This manual provides all the information necessary to use and maintain the device correctly and safely during its lifetime. The user manual supports firmware versions 3.x.x. In this manual, capital italic typefaces are used to indicate a device control to be pressed, or reference to a chapter or other references.

The device package includes a quick reference guide assisting this manual. It contains a device overview and supporting drawings for installation, maintenance and troubleshooting.

Please read the safety notice before using the device. Young children and some other users may need supervision by a person responsible for the user's safety, owing to an inability to fully understand these instructions or take their own measures.

# 2. Safety Notice

Safety	y signs and symbols
(3)	Always read the instructions for use before using the product. Keep them for future reference.
	Caution. Avoid listening to high volume levels for long periods. This can damage your ears.
(1)	It is forbidden to modify, open or repair the device or its parts without the manufacturer's permission.
1	Temperature limits indicate the minimum and maximum temperature limits for storage, transport or use.
	It is forbidden to place the device or its parts in sunlight or near heat-transmitting objects.
	It is forbidden to damage the battery.
	It is forbidden to drop the battery into fire.
<b>®</b>	It is forbidden to drop the battery into any liquid.
	Do not use leaking or damaged batteries. Leaking batteries are dangerous, and avoid skin or eye contact.
i Cnool	

# Safety signs and symbols



Keep the battery and small parts (SD card, USB memory stick) out of children reach.



Customers and end-users should not dispose of electronic and electrical equipment or accessories in household waste.



Headphone is for single person use.

# Safety notes and warnings

- 1. The device is developed for indoor use only in professional and home-healthcare environments. See Chapter 9 technical information about the degree of protection against moisture and dust (IPXX), and see Chapter 7.2 for cleaning information.
- 2. Never replace parts or accessories other than described in this manual (see technical information and servicing). It can lead to hazardous situations.
- 3. Accessories may have long cables, pay due care and attention to tripping, strangulation or asphyxiation. Keep them away from very young children and never use headphones while falling asleep.
- 4. Never use the device or any accessory/part when it is damaged.
- 5. Never short circuit the battery terminals. Never keep loose batteries in your clothes. It can lead to hazardous situations and burns!
- 6. Use the USB port for flash-memory sticks only. Please do not use it for other purposes.
- 7. Use precautions for implanted devices. Maintain at least 15cm/6 Inches between i-Speak/Headphones/Earbuds and the implanted device. See magnetic strength details in the technical information. If in doubt, contact your specialist.
- 8. Always shut down the i-Speak, disconnect the power adapter and headphone to replace the battery, clean or store the device.
- 9. Using other accessories may negatively affect electromagnetic compatibility. Check the technical information for more information about EMI.
- 10. Electrostatic discharge can degrade the performance of the i-Speak. Check the troubleshooting guide and technical information about EMI when the device is working incorrectly.
- 11. Do not operate the device during transport. This can damage the CD player.
- 12. Portable RF communications equipment (including peripherals such as antenna cables and external antennas) should be used no closer than 30cm (12 inches) to any part of the i-Speak. Otherwise degradation of the performance of this equipment could result.
- 13. Use of this equipment adjacent to or stacked with other equipment should be avoided because it could result in improper operation.

# 3. Product introduction

A Digital accessible information system (DAISY) is a technical standard for digital audiobooks (talking book) for persons with a print disability. Audiobooks can include any reading material, like books, magazines or newspapers.

DAISY books consist of navigation levels. Depending on the publisher, Daisy makes it possible to navigate through stories, chapters, paragraphs and pages. This method allows you to visualise and navigate as a printed book.

There are multiple options to access books and news. Libraries are offering audiobooks on CD, SD or USB. You can also download DAISY content from the internet on a computer.

The i-Speak offers a CD player, USB and SD card reader to listen to your content anytime, and it remembers where you stopped listening. The handle, large buttons and assistive messages make the device very user friendly.

The device is battery operated and is supplied with a mains adapter to power the device or charge the battery. An automatic power-down and sleep timer prevent unnecessary battery discharge. Headphone or Earbuds can be used without others listening in.

# 4. Package contents

- i-Speak (including battery)
- · Carrying case
- Power adapter with detachable mains heads (EU,UK, AU and US)
- Headphone
- User manual
- · Quick reference guide

# 5. Installation

Check the contents of the box.

Let the i-Speak and its parts acclimatise to room temperate before using them. The installation procedure is supported with some drawings, which are located in the *quick* reference quide.

Verify if the power adapter mains head is suitable for your area and replace it when necessary.

Rotate the i-Speak with the bottom side facing upwards, so the battery cover becomes visible. A battery insulating tab near the battery cover prevents the battery from discharging when it comes out of the factory. Remove this insulating tab by pulling it out. It is not required to open and remove the battery cover.

Next, place the device on a stable hard covered desk to prevent the cd player from falling or stuttering audio. Always place the handle facing away from you. It allows you to load the CDs from the front.

Connect the power adapter cable plug into the device's DC input before connecting the adapter to the mains socket. Make sure that you can remove the adapter from the mains at any time.

The light indicator in the on-off button will emit blue light, which indicates it is charging. When it is off or blinking, please check if you have removed the battery insulation tab. Now, the i-Speak is ready to use.

# 6. Operating Instructions

# 6.1. Basic operating controls

The basic operating controls explained in this chapter apply to the factory settings. The more advanced controls, different storage media, explanation of the bookshelf and device settings can be found from section 6.2 onwards.

Find the location of the corresponding numbers of the controls in the Quick reference guide. Example: a. = ON-OFF

#### a. ON-OFF

Press and hold the ON-OFF button until you hear the switch-on tone. After a few seconds, the button lights up green and the device says "Welcome".

When media is present, the i-Speak will resume where you were listening.

To switch off the device, press and hold the ON-OFF button until you hear a switch-off tone. The i-Speak will store a bookmarker, and the green light turns off or becomes blue to indicate it is charging the battery.

#### b. PLAY-PAUSE

Press the PLAY-PAUSE button to start or pause playback.

## c. Navigation (FORWARD and BACKWARD)

The BACKWARD and FORWARD buttons allow you to fast-forward or rewind to the desired book or track position. During play, press a navigation button to jump 10 seconds forward or backwards. Press and hold a navigation button to jump forward or backwards in larger steps.

Pause the book and press on a navigation button to jump to the next or previous DAISY-level or track. The book will start playing automatically. Note other audio files remain paused.

#### d. SLEEP TIMER

The small round button at the right side of the on-off button has three functions. Its main function is the sleep timer.

A single press on the SLEEP TIMER will enable, modify or disable the sleep timer. The sleep timer intervals are 15 minutes, up to 60 minutes. If the sleep timer is set, the i-Speak will prompt a spoken message 1 minute before switching itself off, which allows you to modify the setting on time.

Read Chapter 6.2 advanced operating controls to get more information about the other functions.

#### e. VOLUME

Turn the VOLUME wheel to change the audio volume level. The i-Speak emits a double beep when the minimum or maximum level is reached.

While adjusting, a beep indicates when the maximum safe sound level has been reached. To set the volume above this safe sound level, release the volume wheel until a double beep is heard. Then increase the volume as desired.

Be aware that listening to high sound levels could result in hearing damage. A beep will always indicate you are setting the volume at a high sound level.

Note: increasing the volume above the safe sound level means you accept possible risks associated with high sound levels.

The system will automatically reduce the volume to a safe level after every new power-on cycle or when you plug or unplug a headphone.

#### f. SPEED

It is possible to change the reading speed by a toggle push-button, from -1 to +3. Set the speed to "0" to listen to the book's recorded voice speed.

Audible messages are only heard when the device is paused. During play, a single beep indicates the recorded speed and a double tone indicates the minimum or maximum setting has been reached.

# g. PITCH

This toggle push-button allows you to change the pitch from -4 to 4. Set the pitch to "0" to listen to the book's recorded voice tone.

Audible messages are only heard when the device is paused. A single beep indicates the recorded voice tone, and a double tone indicates the minimum or maximum setting has been reached.

#### h. EJECT

Press the EJECT button to remove the CD.

# 6.2. Advanced operating controls

## a. Battery status

Shortly press the ON-OFF button to check the battery status. An audible message will indicate the battery charge level.

The i-Speak's battery has 3 charge levels, "high", "normal" and "low". When the battery is running out of power, the message "Battery Low, connect the power adapter" will be given.

During charging, the battery status is charging.

#### b. Restart book

Press and hold the PLAY-PAUSE button to delete the bookmarker and start the book from the beginning.

#### c. Set DAISY-book navigation level

Pause the Daisy book and hold a navigation button FORWARD or BACKWARD to increase or decrease the navigation level number of the Daisy book.

In most cases, a book has a title, colophon, the book itself with chapters and subchapters, and an epilogue. Unfortunately, books and magazine have different structures, but DAISY levels help you navigate a book's structure.

Level 1 is the highest (for example, the title, colophon, book and epilogue). Level 2 can navigate further into the book chapters. Level 3 can go into subchapters and so on.

The default level for the i-Speak is level 2, which in many cases can navigate into chapters. Do not hesitate to change navigation levels and experience the DAISY navigation method. To find the ideal level, start at level 1 and try navigating the book. If you cannot go into details as required, increase the level number.

#### d. Playing information

While reading, it is possible to get information about the current position and the book's total length.

Press and hold the SLEEP TIMER button until the system voice tells you the book position and total length. Press PLAY-PAUSE to continue reading.

#### e. The menu.

Pause reading and press and hold the SLEEP TIMER button to open the menu. The menu contains an internal manual or other device settings. For more information, please read Chapter 6.5 Device settings.

A single press on the SLEEP TIMER button will close the menu again.

## 6.3. Using Storage media

The i-Speak can read audiobooks from different media; CD-ROM, SD-card or USB memory. By inserting a media with a single book, the device will automatically start playing it. Read chapter 6.4 The bookshelf to select a book when multiple books are detected.

#### CD-ROM

To load a CD into the i-Speak, insert a CD with the printed side up into the CD slot until the device guides the CD inward. The i-Speak will now search for books on the CD-ROM and start playing the content.

#### SD-card

Insert the SD-card into the SD-card slot at the left side of the i-Speak. The i-Speak will now search for books from the SD card and starts playing the content.

The form factor of the SD-card slot prevents misinsertion, and it has a push-in / push-out ejection mechanism to ensure a simple and reliable card insertion and removal.

#### USB

Insert the USB-flash memory stick into the USB connector at the left side of the i-Speak. The i-Speak will now search for books from the USB flash memory and starts playing the content.

To remove the USB flash memory, pull it out of the USB connector.

## 6.4. The bookshelf

The bookshelf is a collection of all detected DAISY books and other audio formats currently available on the i-Speak. When the i-Speak detects multiple books on a storage device(s), it opens the bookshelf.

Easy navigation through the books with the forward and backward buttons and press the PLAY-PAUSE to select and open a book.

When the i-Speak is powered on with multiple books or when other storage media are added, the bookshelf is accessible through the menu. First, pause the device if a book is playing. Press and hold the SLEEP TIMER button to open the menu. The first menu item will be the bookshelf. Press the PLAY-PAUSE button to open the bookshelf. Note: the menu will close.

The bookshelf puts the books and other audio in the following order:

- 1. DAISY books are always at the front of the bookshelf.
- 2. Other audio files are put at the back of the bookshelf.

While navigating the bookshelf, the i-speak informs you about the media (CD-ROM, SD or USB), type (Daisy or other audio), and the title if available.

Note: The bookshelf will search in folders and the subfolders for suitable book types. It is not preferred to place several books in one folder, which may cause a book or part of it to be unreadable.

## 6.5. Device settings

The i-Speak has a menu to get system information or to change the default settings. Get access to the device settings, the device must be paused. Press and hold the SLEEP TIMER button, and it will open a menu with device settings. Press the SLEEP TIMER button again to close the menu.

The menu controls are described below:

FORWARD = next option.

BACKWARD = previous option.

PLAY-PAUSE = Select or set the menu item/feature.

EJECT = Exit a menu item/feature.

The menu items are sequential and looped. Note the bookshelf is only available when multiple books are detected. Find more information in Chapter 6.4 The bookshelf.

Find below the description of the menu items.

## Spoken manual

The i-Speak contains this manual internally, so it can be read out loud. If the desired item is named in the table of content, you can start reading it by pressing the forward button.

# Languages

The i-Speak contains multiple system language and dialects. See the full list in Chapter 9.3 Technical information.

## Navigation mode

#### Mode 1

- Press to jump 10 seconds forward or back.
- Press and hold to jump larger sections forward or back.

#### Mode 2

- Press when playing to jump 10 seconds forward or back.
- Press and hold while playing to jump larger sections forward or back.
- Press when paused to skip a DAISY book level or track.
- Press and hold when paused to change DAISY book level

(See Chapter 6.1 Basic operating controls; navigation)

#### Mode 3

- Press when playing to jump 10 seconds forward or back.
- Press and hold while playing to jump larger sections forward or back.
- Press when paused to skip pages (when supported).
- Press and hold to skip multiple pages.

#### Automatic play

The automatic play enables reading the book or other media after the device is powered on, or inserted into the device.

#### Factory defaults

Reset the i-Speak to factory defaults. (British English, Mode 2, Autoplay "on").

Note: this resets the resume marker for all books as well.

Software version

The i-Speak will readaloud the internal software version.

# 7. Information to promote the product service life

#### 7.1. Maintenance

The i-Speak does not require a high level of maintenance during its expected lifetime. Use the device always within the operating conditions as specified in the technical information.

Fingerprints, dust, dirt or scratches on the CD-ROM can distort or reduce sound quality. Do not touch the CD-ROM surface when handling the disc. Do not stick paper or tape onto CD-ROM, and do not write on CD-ROM. Please see Chapter 7.2 Cleaning for information on cleaning CD-ROMs.

Keep the battery charged and avoid deep discharges. The battery lifetime depends on the amount of charge/discharge cycles and storage conditions.

Replace the battery when it does not reach the specified playing time with a full charge. Contact your supplier to order the correct battery and follow the instructions (quick reference guide):

- Remove any media, switch the device off and disconnect the power supply and any accessories.
- Place the i-Speak upside down on a stable surface and remove the battery cover.
- · Remove the old battery by pulling the label.
- Install the new battery (avoid touching the battery contacts).
- Place the battery cover back into position.

#### 7.2. Cleaning

For safety reasons, always disconnect the AC power adapter from the mains supply before cleaning the i-Speak.

Follow the instructions below to help prevent the product exterior from deteriorating or colouration:

- Wipe with a soft, dry cloth.
- Do not use solvents or other chemicals. Do not wipe with a chemically-treated cleaning cloth.

# Cleaning (DAISY) CD-ROM:

- Always clean CD-ROM with a soft cloth, lightly wiping from the centre outwards.
- Do not use solvents, record cleaners, anti-static spray or other chemicals as these can damage the CD-ROMs.

Use a soft dry cloth to clean all other accessories.

# 7.3. Storage and (re-)Packing

When not using the i-speak or accessories for an extended period, store them clean and dry in the carrying case.

Remove the battery from the device when you do not use the device over a long period. Keep metal parts away from the battery contacts to prevent shorts.

Batteries will deplete and might lose their performance when stored. The depletion time strongly depends on the ambient temperature. The higher the ambient temperature, the more often re-charge is required. The following time-temperature table indicates re-charge cycles:

1 year : -20° ~ +25°C. 3 months : -20° ~ +45°C. 1 month : -20° ~ +60°C.

Stacking uncased discs or storing them at an angle can cause them to warp and result in reading problems.

# 7.4. Transport

Always shut down, disconnect the power adapter and accessories when moving the device. Carry then the device by using the carrying handle. When being transported, store the i-Speak into the carrying case to protect against bumps, shocks and dirt.

The i-Speak will be delivered in its original pack containing accessories. The shipping label will note the correct conditions for delivery. A return label is available on the last page of the printed user manual. Please add this label on the outside of the transport packaging when you return the device for service or any other reason. Always contact your distributor or the manufacturer before returning goods.

Transport and storage conditions:



-25°C to +5°C.

+5°C to +35°C at a relative humidity up to 90 %, non-condensing.

+35°C to +60°C at a water vapour pressure up to 50 hPa.

Keep the packaging dry and avoid direct sunlight. Let the i-Speak and its parts acclimatise to room temperate before using them.

# 8. Disposal & recycling information

The European Union's WEEE directive requires that products sold in EU countries must have the crossed-out trashbin label on products and batteries.



This cross-out trashbin label means that customers and end-users should not dispose of electronic and electrical equipment or accessories in household waste.

Dispose of packaging in an environmentally- friendly manner.

Prevent potential damage to the environment and human health.

Please ask your supplier or local authorities about current disposal facilities or disposal in countries outside of the European Union.

Caution for disposal of batteries:

- Follow all safety notice for batteries.
- Prevent short circuit of battery terminals. For example, insulate them with tape.

# 9. Technical information

# 9.1. Product specification

Product name	i-Speak 2	
Dimensions	20.5 x 20x 5.5 cm	
Weight	Approx. 1kg	
Housing	Black and white ABS-PC housing, textured to avoid reflections	
Comfort	Silicone push-buttons in high contrast colours and shapes with	
audible feedback in selectable languages		

# 9.2. Performance & Safety

Device type	Assistive Medical device Risk Class I (low risk)			
	No essential performance.			
Battery operated	Internally powered by a Li-ion battery 3.6V 6800mAh			
Power supply	Externally powered by AC-DC power supply (for continuous operation and charging)  Input: 100V to 240Vac 50/60Hz (0.5-0.25A).  Output: 5V 3A. Plug type: 9.5x5.5OD, pin: 2.1mm.  Safety: Class II.  Leakage current: <=100uA.  Short Circuit Protection: Hiccup Mode. Continuous (Auto Recovery).			
Portable,	For professional and home-healthcare use (indoor use only).			
non-transit	Integrated carrying handle. Not intended to operate the device			
operable	while carried.			
IP classification	IP20:			
	- Solid foreign objects >= 12,5 mm.			
Function of a later	- Not protected against ingress of water.			
Environmental operating	Temperature: +5 to +40°C			
characteristics	Relative humidity: 15 to 85% (Non-Condensing) Altitude: up to 2000 meter			
Citaracteristics	Atmospheric pressure: 70,0 to 106,0 kPa			
Audio	Mono 45mm speaker, 2.9W (max 100dB output)			
performance	Maximum safe sound level: 80dB			
portormanos	Magnetic field: <0,5mT at 10cm distance			
Headphone driver	Medical Classification:			
Headphone	Stereo on-ear type 32ohm, 3.5mm Jack			
	50mm soft foam ear pads			
	Magnetic field: <0,5mT at 3cm distance			
Battery	Average 5 to 8 hours, depending on the chosen input port, audio			
performance	format and environmental properties.			
during play	For music CDs (CD-DA) playtime will be shorter. Approx. 3 hours.			
Charging time	4 to 6 hours			

## Manufacturer's declaration - electromagnetic immunity (EMI)

The i-Speak complies to harmonised standards according to devices regulations to maintain basic safety during the expected service life and provides reasonable protection against harmful interference in a residential installation.

However, degradation of performance can occur by ESD, EFT or by RF communication equipment, including antennas.

# This product is tested to EN/IEC 60601-1-2 Ed.4 and the normatively referenced standards as specified:

Standards	IEC 60601-1-2 Test / compliance Level	
Radio-frequency disturbance	Group1, Class B	
characteristics CISPR11		
Electrostatic discharge	±8 kV contact,	
(ESD) IEC 61000-4-2 <sup>1</sup>	±15 kV air	
Radiated RF Electromagnetic Field	10 V/m, 80 MHz to 2,7 GHz	
IEC 61000-4-3		
Proximity fields from RF wireless	385* ,450* , 710, 745, 780, 810, 870,	
communication systems	930, 1720, 1845, 1970, 2450, 5240, 5500,	
IEC 61000-4-3 <sup>2</sup>	5785. Test level(s) varies with freq.	
	Modulation: Pulse or FM	
Electrical fast transient/burst	±2 kV for power supply lines,	
IEC 61000-4-4 <sup>1</sup>	±1 kV for input/output lines	
Surge	±1 kV line(s) to	
IEC 61000-4-5	line(s), ±2 kV line(s)	
RF Common mode/ Conducted	3 Vrms, 6 V in amateur radio bands	
Susceptibility IEC 61000-4-6	(150 kHz to 80 MHz)	
Voltage dips, short interruptions, and	0% UT for 0,5 and 1 cycle,	
voltage variations on power supply	70% UT for 25/30 cycles,	
input lines IEC 61000-4-11	0% UT for 250/300 cycles	
Power frequency (50/60 Hz) magnetic	30 A/m	
field IEC 61000-4-8		

When the i-Speak is degraded in performance or cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the i-Speak and transmitter or receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- The floors should be made of wood, concrete, or ceramic tile. If floors are covered with synthetic material, the relative humidity should be at least 30% to prevent electrostatic discharges.
- Check troubleshooting.
- Consult the dealer or an experienced radio/television technician for help.

<sup>&</sup>lt;sup>1</sup> Temporary degradation which requires operator intervention is possible. Degradation of performance could result in interruption or stuttering audio performance or a change in power led indication.

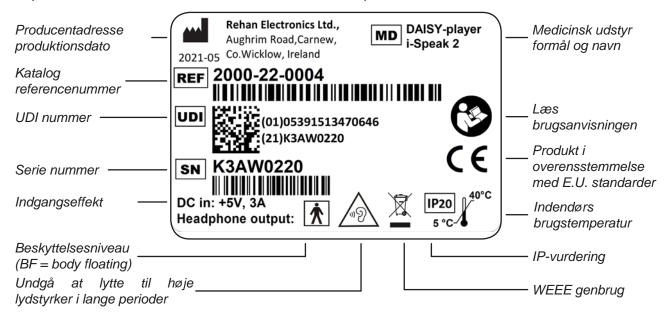
<sup>&</sup>lt;sup>2</sup> RF wireless communication systems (\*) can continue degrade the performance.

# 9.3. Features

Input ports	Slot-in CD/DVD drive, SD card (SD and SDHC compatible), USB		
Audio format	DAISY 2.0 and 3.0 ROM, CD-DA, MP3 and WAV		
DAISY Book	Bookshelf for multiple books.		
Navigation	Navigation on levels, pages or time.		
System languages	Dutch, Belgian Dutch, US English, British English, Irish English, Scottish English, Australian English, Indian English, South African English, German, French, Canadian French, Belgium French, Spanish, Chilean Spanish, Argentinian Spanish, Colombian Spanish, Mexican Spanish, Italian, Arabic, Turkish, Norwegian, Swedish, Danish, Finnish, Polish, Portuguese, Brazilian Portuguese, Czech, Russian, Hungarian, Greek, Catalan, Bulgarian, Croatian, Romanian, Slovak, Japanese		
Battery/power indicator	LED light indication and audible messages		
Sound controls	Adjustable speed, pitch and audio volume		
Sleeptimer	15, 30, 45 or 60 minutes		
Power Saving	30 minutes (device paused and no key pressed)		
Firmware update	Updates by USB flash memory or SD card		
Other Bookmarker, autoplay, firmware update			

## 9.4. Label information

The product label of the i-Speak is located at the bottom side of the device. The explanation of the label is described below in the printed user manual.



# 10. Spareparts

You will find an overview of replacement parts and their order numbers below:

Item	Description	Rehan part number
1	Li-ion battery.	400-08-0049.
	3.6V	
2	AC-DC power supply 100V to 240Vac 50/60Hz (0.5-0.25A). Incl. 4 mains heads (EU, UK, AU and US (Japan).	400-08-0057.
3	Battery-cover.	700-27-0007.
4	Headphone.	400-08-0036.
5	Carrying case.	1004-01-0206.
6	Usermanual.	
7	Quick reference guide.	

# 11. Troubleshooting & repair

The expected device lifetime is about 5 to 10 years (battery and accessories excluded). The battery life is defined on 500 complete charge/discharge cycles until its capacity falls under 80% of its original capacity.

Please check the following table when you are experiencing problems. This might help you solve the issue.

	Problem	Solutions		
1	On-off blinking	Remove battery insulation tab.		
	blue.	Check battery installed correctly?		
		Reconnect power adapter. Replace battery.		
2	CD reading	Check CD for scratches/warping.		
	issue, CD not	Clean CD.		
	starting, audio	CD is loading data, please wait.		
	stuttering, Place i-Speak on stable desk.			
	sometimes CD	· ·		
	eject.	Contact distributor or manufacturer.		
3	CD eject	CD is loading data, please wait.		
	issue.	Exit menu before ejecting CD.		
		Hold the EJECT button while connecting the power adapter.		
		Use a paperclip to push emergency eject (quick reference guide).		
4	Battery power	Charge battery (at least 6 hours, i-Speak switched OFF).		
	low,	Replace battery.		
	Short play	Cold environment		
	duration.	(<10°C). Try different		
		media.		
5	CD navigation	Set navigation level.		
	problem.	Set navigation mode.		

	Problem	Solutions
6.	Not understanding system voice.	<ol> <li>Follow all steps as below:</li> <li>Remove all media (CD, SD and USB flashmemory).</li> <li>Pause device (PLAY-PAUSE),</li> <li>hold down SLEEP TIMER until menu starts.</li> <li>Press the FORWARD button once.</li> <li>Press the PLAY-PAUSE button.</li> <li>Press the FORWARD or BACKWARD button until you hear the correct language.</li> <li>Press the PLAY-PAUSE button to select the language.</li> <li>Press SLEEP TIMER to exit the menu.</li> </ol>
7.	Device not responding.	CD is loading data, please wait.  Disconnect the power supply, press the ON-OFF button until the green light turns off.  Disconnect power supply and battery.
8.	On-off button flashes RED.	Device problem. Contact your supplier or manufacturer for service.
9.	Device unknown error, halt, noise on speaker.	Press PLAY-PAUSE again. Follow up to troubleshoot item 7. Read technical information on EMI. Listening over 20 hours at high volume levels will shut-down the device to prevent hearing loss.

Never use a damaged device or accessory. Do not open, modify or try to repair it yourself; it can lead to hazardous situations and limit your warranty. When you need to replace a part, contact your supplier or the manufacturer.

Never hesitate to contact your supplier or the manufacturer to report unexpected operation; always report critical incidents. Record the serial number and software revision number before contacting the manufacturer. The serial number is located on the product label at the bottom; see Chapter 9.4 Label information.

Find the software revision number in the menu; see Chapter 6.5 Device settings.

For distributors and servicing centres

Contact Rehan Electronics for more information about servicing and repair instructions. Rehan will provide information such as training instructions and part lists to assist service personnel in repair.

# 12. Warranty

The manufacturer gives consumers a minimum 2-year guarantee (legal guarantee) as protection against faulty goods or goods that do not look or work as advertised. In some countries, national law may require you to provide more extended guarantees. For more information about these provisions, contact your supplier.

## Contact details

See the back of this document for the contact details of the manufacturer: Rehan Electronics Ltd.

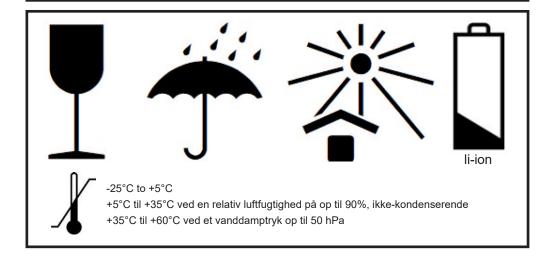
# 14. Returblanket



Returner til:				

RMA:

# Kundenummer:





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